

HOPE ANNUAL REPORT

2020-2021



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HOPE

Hope Bereavement Care is a community driven partnership not-for-profit based in Geelong Victoria, providing specialist bereavement services including counselling, groups, remembrance events and community education.

OUR VISION

'...no-one should be alone in grief'

OUR PURPOSE

To offer free, local information, support and counselling when someone is grieving the death of a child, the sudden and unexpected death of an adult and those experiencing loss after suicide, and to enhance the community's care of the bereaved.

OUR VALUES

Community
Commitment
Connection

OUR HISTORY

Hope was established in 1985, following concerns about the lack of Geelong region bereavement services supporting families following the death of a child. The organisation was incorporated in 1993 and consolidated its reputation as a well-regarded service provider for the local community. From its origins, the service evolved and strategically partnered to respond to families, work colleagues and emergency services personnel experiencing grief arising from infant death or a sudden and unexpected death resulting from, for example, road trauma or suicide.

In January 2017, a group of concerned people, involved with and affected by suicide, identified a gap in the support of people bereaved by suicide. They worked with other services to develop a partnership model resulting in the establishment of Hope Support After Suicide (SAS) delivered in partnership with Jesuit Social Services.

OUR PROGRAMS

Grieving a baby or child
Grieving an Adult
Support After Suicide
Kids Grieve Too

OUR BELIEFS

'...no-one should be alone in grief
Bereaved people should be able to choose when, and for how long they need support
Access to services should be simple with no barriers
Grief is individual and therefore services need to match this
We value lived experience and connection to others who are on a similar grief journey
We believe grief is a normal response to loss and does not need to be 'treated'
We value the ongoing and enduring relationships that loved ones have with the person who died
We believe in the capacity of the community to support people who are grieving

OUR MODEL

All parts of our service is trauma-informed
Service delivery is flexible and informed by the needs of the individual, family or community
We work across systems and are responsive to the ripple effect of grief within families and communities
We have the flexibility to offer a multilayered service which we can adapt and flexibly apply to meet the needs of individuals, families and other broader friend and family networks. This can include the capacity for individuals to be seen by appropriate specialty clinicians or to attend groups, whilst concurrently being held systemically by the Hope service
We provide opportunities for bereaved people to connect to each other through group work and memorial events

OUR PEOPLE

HOPE BOARD

Bernie Jenner, President

Keith Fagg, Vice
President

Peter Berrisford,
Secretary

Peter Norrish, Treasurer

Kate Barlow

Chris Bitmead

Mark Harris

Tara Iacovella

Danny Keating

Pam Virgona

HOPE STAFF

Annie Norrish, Bereavement Counsellor

Caroline Gubb, Bereavement Counsellor

Catharina Dumaresq, Bereavement
Counsellor

Christine Rawson, Bereavement
Counsellor

Maree Burn, Office Manager

Melinda Hopper, Community Access and
Development Coordinator

Rylie Jabornik, Volunteer and Community
Relationship Coordinator

Salli Hickford, Executive Officer

Sue Eddy, Bereavement Counsellor

Wendy Leigh, Administration Worker

CHAIRMAN'S REPORT

It is with great pleasure that I present to you the 2021 Hope Bereavement Care Annual Report. We are passionate to serve those in the community, who are so vulnerable following the sudden and unexpected death of a loved one. It takes a community to provide this support, and Hope is a community like no other. I have had the privilege to lead this organisation, in partnership with our community, for 37 years. In this time, we have grown from a service that provides support following the death of a child, to providing counselling, groups, and support to anyone in our community who is bereaved; particularly when sudden and unexpected.

The last 12 months have continued to be exceedingly busy, with ever expanding new referrals and support needs. We have adapted to the challenges of delivering services in a Global Pandemic. We have added to our amazing bereavement team and have continued with other support endeavours, including the annual Memorial Service, Walk of Hope and partnering with the community led Suicide Prevention Awareness Network (SPAN) to deliver the SPAN Walk in a virtual space.

We have continued to grapple with our financial sustainability, and have continued to build partnerships, fundraise and grant write to continue our work. Not unlike the last 36 years, the Geelong Community have embraced their support of Hope. We have built some new partnerships with Anthony Costa Foundation, in delivering services to children and young people; we have expanded some current partnerships with the Freemasons Foundation, whose generosity allows Hope to deliver the Support After Suicide program, and we have continued to have support from The Geelong Community Foundation. We are very grateful.

We have also had amazing support from people who have used Hope services and their family and friends. So many crowd raisers and donations in memory of loved ones, groups of students and school communities like St Joseph's College raising awareness to reduce suicide and fundraising for Hope at the same time; and an incredible commitment from family and friends of the Gatgens Family, with Daniel O'Driscoll organising a golf day in memory of friend Ryan, that had the whole community in the Bellarine involved.

I want to thank my fellow board members for their unwavering support and commitment. We would like to affirm and trumpet enormous appreciation for time and skillset put in by our Treasurer Peter Norrish, Keith Fagg Vice President, the wisdom of Pam Virgona, Danny Keating, Tara Iacovella, Kate Barlow, Chris Bitmead, Mark Harris and Secretary Peter Beresford to assist to bring all this together - an unbelievable commitment.



CHAIRMAN'S REPORT

We also bade farewell this year to Tracey Peach, who has been a huge part of Hope for such a long period and as a result she has helped literally hundreds of families that had a baby or child die; we miss her. I also want to acknowledge and say thanks to our amazing bereavement counsellors Christine Rawson, Annie Norrish, Catharina Dumaresq, Caroline Gubb, and returning staff Sue Eddy, who are wonderful people of extraordinary compassion and integrity, highly regarded within our community and making a huge difference to the mental health and welfare of so many. We had a couple of additions to the team, late in the year, Rylie Jabornik and returning staff Melinda Hopper, and what amazing additions they have been. The board and I are feeling so confident about Hope's future with the addition of amazing staff to an already valued and committed team. In the background Maree Burn and Wendy Leigh are our silent achieving office managers, doing amazing multiskilled background activities – uncomplaining, caring, understanding, supportive and hard working on multiple projects over and above running the office. Lead by our remarkable Executive Officer Salli Hickford, who single-handedly has bolstered and truly saved our status and sustainability by her planning, coordination, writings, budgeting, and passion through such a difficult 'once in a lifetime' period – we feel so lucky to have such amazing people as part of this incredibly special organisation.

We remain on an ever-evolving trajectory as an organisation, though never swaying from our purpose and commitment to our community. I would like to thank all of those that have been directly and indirectly involved with the support and encouragement of our organisation Hope Bereavement Care. There is no way I can thank them all but know we appreciate all you do for Hope. For all of us it is an honour and privilege. Take care. Health and happiness for you and yours.

Regards,



Dr. Bernie Jenner

FOUNDER/CHAIRMAN

EXECUTIVE OFFICER REPORT



As I enter my third year at Hope, coming through the second year of a pandemic, and reflect on this service, it's difficult to put into words how privileged I feel to be a part of this community.

Community is definitely the word that best describes Hope, its history, the Board, the incredible staff team, the people and businesses who support us financially with donations, grants, goods and services, and those who continually advocate for us.

Hope was founded by Dr. Bernie Jenner, together with concerned community members, over 37 years ago to address a support gap in services. Fast forward to 2017 and the Support After Suicide program is added to the Hope scope, after community member Danny Keating (board member) and other concerned community members work collaboratively, to bring Hope, Jesuit Social Services and the Freemasons together. And this year, Hope still does not receive any ongoing funding from Government and relies on the Hope community in ensuring supports are available to those grieving in our community who need it. There are so many people, countless people whose generosity make our work possible and I'm hopeful that we have included many of these in the pages ahead. I am struck by the incredible generosity and passion of the many clients of our service, who have fundraised and advocated for Hope, to ensure that others grieving are supported. For me personally, this year, I have never been more privileged to work with Catriona and Cameron, Benny, Kim, Riley, Boh, Libby and Shane, Janet, Daniel and Corrina.

Hope's mission that 'no-one should be alone in grief' has never felt truer. Isolation over the last year has been difficult, for most of us, but none more than those newly bereaved. We have tried, with our volunteers and partners, to be flexible and innovative, in providing support options. The staff team have, as always, put the needs of those we serve at the front of all we do.

We had to say goodbye to Tracey, who after 10 years of incredible service, left the Hope team, and after decades of shared staffing and service, Red Nose has ceased providing a service with Hope, in the region. As a team we have grown. Melinda, Sue and Rylie join Maree, Wendy, Annie, Christine, Cat and Caroline. Personally, I am so grateful to be a part of this team of humble, passionate and empathic people, and to be supported by a Board of truly inspirational and committed members.

With 37 years of service, increased programs and staffing, we have achieved so much, yet we are still less than 5 EFT and we still fundraise and grant write each year to survive. Hope will continue to walk with as many people and families grieving as we can for as long as we can.

Salli Hickford

EXECUTIVE OFFICER

ACKNOWLEDGEMENTS

FOUNDATIONS

- Anthony Costa Foundation
- Geelong Community Foundation
- Freemasons Foundation of Victoria
- Ruth Fagg Foundation
- Give Where You Live

GEELONG BUSINESSES AND ORGANISATIONS

- Geelong Cemeteries Trust
- Barwon Health
- Wadawurrung Traditional Owners
- Pixeld
- St John of God Hospital
- Endless Doves
- The Travelling Alchemist
- The Geelong Regional Library
- Nip Technologies
- Salty One - Lowell Hunter

INDIVIDUALS

- Jo Betz
- Benny LeFevre
- Vici Funnell
- Catriona and Cameron Barnett
- Boh Evans
- Riley Knox and Family
- Gary Beasley
- The Gatgens Family
- Corrina Eccles
- Danny Lannen
- Kim Edgar
- Danny Keating
- Lauren Arkinstall
- Janet McMillan
- Molly Gregory
- Jan McNess
- Betty Fitzgerald
- Jean DiStefano
- Bill Lodge
- Bob Pullin

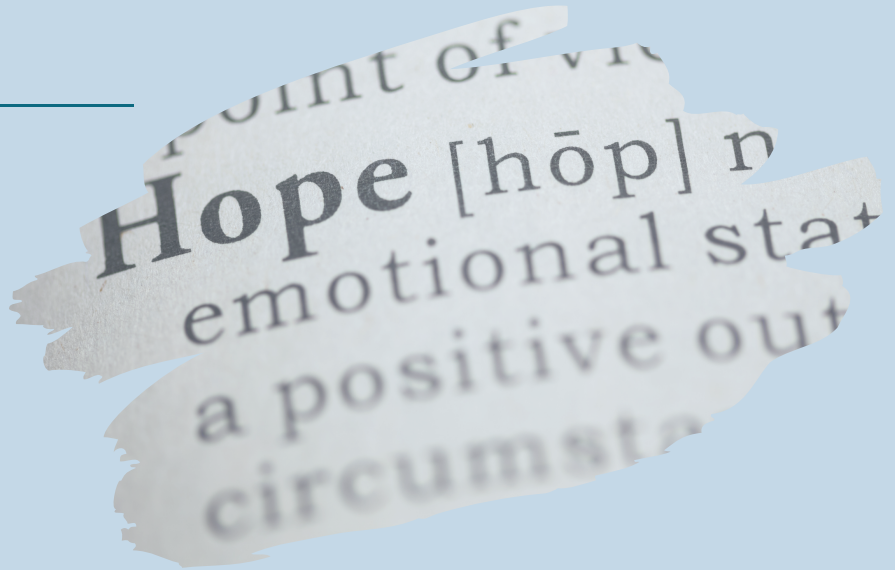


HOPE

ACKNOWLEDGEMENTS

PARTNERS

- Jesuit Social Services (JSS) SAS
- Tuckers Funeral and Bereavement Service
- The Compassionate Friends
- headspace Geelong



INDIVIDUALS - IN MEMORY CROWD RAISERS

- Laura Lycett for Molly's Birthday
- Kate Absolom for Jebediah's birthday
- Danielle Leal in honour of Aiden
- Harshi Baskaran for Shai's 21st Birthday
- Melissa Carmody for Abe Knox's 16th Birthday
- Boh Evans for Abe Knox
- Lyndall McNeil for Jack's 5th Angel-iversary
- Eloa Brasileiro for Parents of Angels
- Lisa Tyssen for SPAN Walk
- Tania Perceval for SPAN Walk
- Riley Evans- Abe's 16th Birthday
- Damian Marchant

COMMUNITIES

- St Joseph's College Staff & Students
- St Joseph's Football & Netball Club
- Sponsors, supporters, and attendees of Ryan Gatgens Memorial Golf Day
- Rotary Club of Kardinia
- Malop Street Social Club
- TAC Social Club
- Bellarine and Otway Freemasons
- Northern Bay Westfield Campus
- Newcomb Park P.S.
- Staff @ Barwon Health Womens Service

MAREE

10 YEARS AT HOPE



Maree Burn has been part-time office manager at Hope since November 2010. Through a partnership arrangement, her employment initially was through Sids and Kids (now Red Nose), as with all the Hope staff back then. In April 2016, Hope was able to take on the employer role and responsibilities, and Maree transitioned to being a dedicated Hope staff member.

As a first point of contact, Maree says she strives to be welcoming, empathetic and compassionate in her connections with bereaved people seeking support.

Maree describes her association with Hope Bereavement Care as a privilege. "My colleagues are caring individuals who provide thoughtful and compassionate support to the local community. Our Board (all volunteers) are committed to growing our organisation into the future. I also learn from the individuals and families who seek support from Hope. At a time of great need in tragic circumstances, Hope is there offering understanding, care and ... hope."

Tracy Peach, spent 12 years at Hope, 10 of them with Maree, before taking up an exciting role at Very Special Kids. She certainly has worked with Maree the longest. Tracey tells us a little about her time with Maree.

Born and bred Geelong West girl, Maree just always seemed to know or know of people around the region. I would often hear her on the phone in the nearby office 'are you related to... did they marry this person... were they at St Pat's, Joey's, St Mary's etc etc, like our own Google service on Geelong. Maree only ever officially employed for 15 hrs per week but because of her skills and local connections (that includes being a former community police officer), the benefit for Hope easily tripled. We shared a similar personality trait in appearing unflappable but would reveal occasional stresses to each other. Maree has been able to offer her lived experience as a bereaved partner to contribute meaningfully to the 'Life After Loss' support group, the members would value her immensely. I know for myself host the Annual Remembering Services and the Walk of Hope simply would not have happened without her - she created the bones upon which I (and colleagues when I had them) could flesh out the substance from. Maree's presence at Children's Memory mornings always integral from the session running smoothly with care and friendliness.

HOPE'S IMPACT

559

people grieving were supported.
We responded to 321 new referrals and continued to support many more.

PEOPLE GRIEVING



1868

COUNSELLING
hours was provided including telehealth, home visits and face to face.

GROUPS

were delivered by counselling staff and trained peers with lived experience both in person and virtually.

42

**JOINED WITH
BEREAVED PEOPLE
TO REMEMBER**

OVER 500

Hope held its first ever virtual walks. The Walk of Hope to honour our children and babies gone too soon. Joined with SPAN to remember our loved ones who died by suicide.



HOPE SUPPORTED

87

CHILDREN AND YOUNG PEOPLE

GRIEVING THE DEATH OF A PARENT, GRANDPARENT, SIBLING OR FRIEND

193

PARENTS

GRIEVING THE DEATH OF THEIR CHILD TO STILLBIRTH, ILLNESS OR SUICIDE

79

PARTNERS

WHO LOST THEIR LIFE PARTNER

167

PEOPLE

BEREAVED AFTER A SUICIDE DEATH

IMPACT -

WORDS FROM OUR CLIENTS

"In 2020 our lives were thrown into turmoil by the unexpected and sudden death of our 16-year-old son. He was the third child of our four kids. Our world would never be the same. We grappled with the impact and reality of what had happened to our tribe, our family.

Hope was recommended to us to offer support to all of us- our family- as Tom's parents, also his 3 siblings. There was our extended family who needed support, his school mates, his friends, his work colleagues, the school community including teachers.

Hope initially provided counselling and support to Cameron (my husband) and myself. The professional counsellors guided us gently through the early days where everything was a blur. They provided support to our 10-year-old girl who lost her closest sibling and was present when the Police arrived at our house.

Other counsellors became part of our lives, especially needed for our eldest two children- providing support and resources to help them process Tom's suicide.

Our daughters and myself participated in the Creative Bereavement and it was a bonding time too as we shared stories and tears about our son and brother.

My husband and I were invited to join the Support After Suicide group and he joined the Men's Group too. The camaraderie was amazing and so helpful and essential for us and our needs. We were connected to people 'who got it' and 'got us'.

Hope understand that and cater to our different needs. It is a huge comfort to us all to know that they are available and now there is a sense of looking forward to speaking to other people that share our situation. There is no judgement from anyone.

We feel that Hope have guided us gently through the worst experience any family should endure. The professional and caring staff have been amazing to each one of us."

Catriona Barnett

"(Hope) saved my life and gave me an outlet and understanding ear for my grief. The pain that I was able to disclose, pain that I tried to hide from friends and family, and the ability of my counsellor to sit with me in the depths of my grief, is what enabled me to start the long, slow process of dealing with my loss. I will be forever grateful'.

"Those of us who have lost a loved one by suicide are at a much higher risk of suicide ourselves and the care that Hope Bereavement provides is not only essential to support the wellbeing of those bereaved by suicide, it also actively assists in further suicide prevention within our community".

"YOU
ARE AN INVALUABLE
SUPPORT."

"I know I'm not alone when I say that in those dark, dark days you were a flicker of light that saved my life...and I am eternally grateful."

**"Very personal,
targeted at the right
point of my grief
journey, very
supportive, genuine,
many options..
support groups or 1-
1 counselling"**

Jane Doe

"A lifeline to my future without my beloved partner"

SUPPORT AFTER SUICIDE A LOCAL PARTNERSHIP



Hope Support After Suicide (SAS) provides grief support to anyone experiencing the loss of a loved one by suicide; and those in the wider community who may be caring for them. SAS works in partnership with those affected by suicide and the local community to raise awareness and help to prevent suicide. This service is delivered in partnership with Jesuit Social Services and proudly supported by Freemasons Victoria.

Our SAS program has been supported by the Freemasons since its inception. Over the past 4 years, Hope has received \$300,000 in Freemason's funding with a recent \$112,000 grant to help people who were less likely to seek counselling. We are extremely thankful to the Freemasons for their ongoing concern for this community and their generosity.

Suicide Bereavement Counselling

Free bereavement counselling for individuals, couples and families, by a qualified bereavement counsellor either face to face or by telephone.

Suicide Bereavement Group and Peer Supports

Provision of suicide bereavement referral services.

Provision of a range of peer groups and facilitator-led groups including

- After Suicide Loss
- Coffee Morning
- SAS Men's Program

**High quality
bereavement
support**

**Better access
to
bereavement
support**

- Build the community's ability to support people grieving.
- Development of resource maps for professionals and people who are grieving, to better connect them with appropriate supports.
- Provide opportunities for people with a lived experience to 'join up' with people who are newly bereaved.
- Development of additional men's, youth and children's groups.
- Development of a Reconciliation Action Plan in partnership with Wadawurrung traditional owners to create pathways for Aboriginal and Torres Strait Islander communities.

Story written with thanks by Danny Lannen

LIBBY Gatgens knows that the particular pain left by her son Ryan's suicide will never leave her. Questions will never be answered, what-ifs never resolved. "You've joined that club where loss is always there," she says.

"It just sits in your gut, and while you kind of move through things it still sits in your gut. It's that ache, it's that pang that gets you. "It doesn't mean that you can't get on, but it's just always there."

Learning about it is her key to living with it, and Geelong's Hope Bereavement Care is helping to light the way.

Ryan was one day shy of his 33rd birthday when he died in August 2019. His loss left Libby and husband Shane, his three siblings, his partner and the loving wider family of his community heartbroken and bereft.

He was talented, popular, always involved and active in life, and successfully operating his own building business. He was both the life of the party and the sensitive soul, had rock-solid networks of lifelong mates and was loyal to a fault. But no amount of connection or support could prevent mental illness from obscuring all that he had to live for. He repeatedly sought treatment but found navigating the mental health system challenging. He self-medicated with alcohol. "He had been unwell and had mental health issues diagnosed probably in the January or February of 2019," Libby said. "His decline was very quick when I look at it." Libby says she doesn't ask why Ryan chose the course that he did. "Never have I got angry at him," she says.

She is unsure how a Hope brochure came to capture the attention of Shane and herself, but it was early in their bereavement. They made contact, sought counselling and have remained involved since, skilfully supported by counsellor Christine Rawson. Shane has regularly attended men's and mixed counselling groups. Libby is in the care of her own counsellor but also joins Hope sessions and has derived strength and focus from Hope-recommended reading and a two-day course which focused on being able to share lived experiences. "You don't know what you don't know until you are in those circumstances," Libby says. "Hope specialises in dealing with this type of grief, so you're not going to a counsellor who you really need to build a relationship with before you talk about this type of stuff. "They know why you're there and they ask the right questions, and they allow you to move in the direction you need to around your grief. "They are very skilled with their questions at moving you through to where you possibly can't ever see that you need to be or think that you are ever going to reach."

Along with making progress in their own ways, Libby and Shane have found profound reward in helping to support others navigating their grief at Hope sessions. Sharing brutal learnings and perspectives can help, both ways.

The day after Ryan died was his birthday and Libby and Shane went down to the footy club – just to be there, and because all of Ryan's friends wanted to see them, to share with them. "There were probably 500 people there and all the players came in to do a mental health check," Libby said. "I remember thinking to myself at that time that Ryan didn't just belong to us, he actually belonged to a community. This wasn't just our tragedy, it was greater than that – that ripple effect that you have. "As a parent you try and look after your own family, your children and their partners and that kind of central relationship system that Ryan had, but it was actually far wider than that. The impact was quite significant." Ryan's best friends just doing their thing, raising money, and also wrapping their arms around each other.

LOSSES RIPPLE

A COMMUNITY COMES TOGETHER

Story written with thanks by Danny Lannen

Daniel Driscoll figured that a charity golf day in the name of his late mate Ryan Gatgens might get 40 or 50 pals together for a hit and a good cause. Then he started organising, and it became apparent how much the name in the game meant to people. "The idea just kept getting bigger and bigger," Daniel said. "Sponsors got on board, all local guys and businesses and they all approached me, I didn't have to approach them." For a while it seemed like we got a different new sponsor a day, and even as it got closer people were offering to donate for raffles and auctions. "Ryan was so well known and liked."

The Ryan Gatgens Memorial became a family day juggernaut, ultimately drawing 800 or so people together in his name at Clifton Springs Golf Club on a sunny Labour Day long weekend Sunday in 2021. A field of 260 hit off in the nine-hole ambrose event. There were jumping castles and a petting zoo for the kids, food trucks for all to enjoy, and in tribute and remembrance the crowd raised \$55,000 for Geelong's Hope Bereavement Care – the charity chosen by Ryan's parents Libby and Shane and partner Tegan. "When I first came up with the idea, I asked Ryan's family and partner Tegan if they would mind me doing it, and where they would like the money to go," Daniel said. "They all chose Hope because of how much of a help Hope was to them and still is." The organisation has provided immeasurable counselling support in the years since Ryan's suicide in 2019. "A lot of funding in mental health goes to the bigger organisations, Hope doesn't get that kind of support," Daniel said.

Daniel and Ryan were tight mates for many years and regularly played social golf together with a few others after knock-off on a Friday, or on a Sunday. "It wasn't really about the golf for him, it was about the socialising," Daniel said. "He was all about his mates, loved catching up and having a laugh. "He was a really good mate, do absolutely anything for you."

A social golf day in Ryan's name seemed like a good fit and in the end more than 50 sponsors were on board. Ryan's good mate, and Daniel's boss, Brenton Flynn of Eco Choice Solar joined AWM Electrical Moolap in donating a fully installed rooftop solar system which sold for \$7000. Golfing buddy Ben Duff, of Duff's Jewellers, donated watches worth a couple of thousand dollars. One of Ryan's closest mates Andrew White donated a year worth of mowing by his Jim's Mowing franchise. Golf club operations manager Michael Platt provided immeasurable support and advice. The list went on and on.

"I was spending a few hours every night organising things," Daniel said. "Then about a month before the day my boss's wife Emma could see that it was all starting to get a bit much for me and ended up sitting down with me and my partner Kristy. "We mapped it all out, she was a massive help. She and Kristy took a heap of work off me so I could concentrate on the golf side of things." Now a formal committee is in place organising next year's memorial, all as a labour of love and with the connection to Hope ongoing.

Daniel reckons Ryan would wonder what all the fuss is about. He said his mate's death came as an inconsolable surprise. "He was always so open with his battles. He wouldn't try and hide it. He would come around and say if he was struggling, or up and down. "I know he was getting frustrated because they couldn't really work out what was going on, but he was always open to talk.

"No-one knew anything was going to happen, we thought because he was open and talking he would be able to get through, but I guess you never know."

HOPE BEREAVEMENT SERVICES INC
A0027598B
STATEMENT OF RECEIPTS AND PAYMENTS
FOR THE YEAR ENDED 30 JUNE 2021

	Note	2021 \$	2020 \$
RECEIPTS			
Donations		39,263	117,067
Donations from memorial events		70,933	17,266
Fundraising – Sports breakfast and other		380	4,659
Fundraising – Luncheon		-	16,189
Give Now and Everyday Hero		20,126	27,129
Interest – ING Direct and Bendigo Bank		310	456
Subscriptions		386	245
SPAN		864	3,625
Government grant – Commonwealth DSS		-	5,000
Government Covid-19 grant		10,000	-
Grants – Local Private Foundations		42,500	-
Freemason grant		112,700	77,100
Geelong Community Foundation contributions		25,500	25,000
Give Where You Live contributions		-	30,000
Job Keeper		114,750	24,000
CashFlow Boost		10,000	10,000
		<u>447,712</u>	<u>357,736</u>
PAYMENTS			
Administration expenses		6,138	5,520
Bank fees		49	192
Filing fee		-	85
Fundraising expenses		-	6,640
Fundraising web host		220	324
Insurance		7,691	7,561
Library and resources		343	263
Memorial service		827	1,492
Group and workshop expenses		5,073	3,917
Printing		-	2,352
Salaries and wages		266,138	206,178
Seminars and workshops		1,875	1,612
Stationery and office supplies		1,107	4,256
Subscriptions		3,039	697
Supervision		-	825
Superannuation		20,148	16,121
SPAN		727	1,806
Telephone		2,001	2,141
Web development and hosting		-	385
WorkCover		4,392	2,873
		<u>319,768</u>	<u>265,240</u>
NET SURPLUS/(DEFICIT)		<u>127,944</u>	<u>92,496</u>
ACCUMULATED SURPLUS AT BEGINNING OF YEAR		<u>234,676</u>	<u>142,180</u>
ACCUMULATED SURPLUS AT END OF YEAR		<u>362,620</u>	<u>234,676</u>

FINANCES

HOPE BEREAVEMENT SERVICES INC

A0027598B

STATEMENT OF FINANCIAL POSITION FOR THE YEAR ENDED 30 JUNE 2021

	Note	2021 \$	2020 \$
CURRENT ASSETS			
Petty cash		992	1,374
Cash at bank – Bendigo Bank		373,317	239,899
Total Assets		<u>374,309</u>	<u>241,273</u>
CURRENT LIABILITIES			
Superannuation payable		5,898	3,602
GST and PAYG payable		5,791	2,995
Total Liabilities		<u>11,689</u>	<u>6,597</u>
NET ASSETS		<u>362,620</u>	<u>234,676</u>
ACCUMULATED FUNDS			
Accumulated surplus		<u>362,620</u>	<u>234,676</u>
TOTAL ACCUMULATED FUNDS	2	<u>362,620</u>	<u>234,676</u>

HOPE BEREAVEMENT SERVICES INC
A0027598B
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2021

NOTE 1 – ACCOUNTING POLICIES

This special purpose financial report has been prepared for distributions to the members to fulfil the Committee of Management's financial reporting requirements under the Hope Bereavement Services' constitution. The accounting policies used in the preparation of this report, as described below, are consistent with the financial reporting requirements of the Hope Bereavement Services' constitution and with previous years, and are, in the opinion of the Committee of Management, appropriate to meet the needs of members.

- (a) The financial report has been prepared on the modified accruals basis of accounting including the historical cost convention and the going concern assumption.
- (b) The requirement of Australian Accounting Standards and other professional reporting requirements (UIG Consensus Views), do not have mandatory applicability to Hope Bereavement Services because it is not a "reporting entity".

NOTE 2 - ACCUMULATED FUNDS

Accumulated Funds total \$362,620 as at 30 June 2021 and can be broken into six categories –

- (a) Funds held on behalf of SBS - \$87,801 – see note below
- (b) Funds held on behalf of Kids Grieve Too Program - \$57,500
- (c) Funds held on behalf of Of Baby and Child Program – \$55,000
- (d) Funds needed for Adult Program - \$122,712
- (e) Funds needed for administration - \$167,482
- (f) Balance of funds (shortfall) – (\$127,875) that will need to be raised for the 2021-2022 financial year.

Calculations related to SBS Funds

	2021	2020
	\$	\$
Opening balance	116,801	73,528
Contributions	112,700	93,289
Sub total	229,501	166,817
Wages and on costs	134,700	42,009
Program expenses	7,000	8,007
Total costs	141,700	50,016
Closing balance	87,801	116,801

FINANCES

HOPE BEREAVEMENT SERVICES INC

A0027598B

TREASURER'S REPORT

In the opinion of the Treasurer of the Hope Bereavement Services Inc, the financial statements present fairly the financial position of the Hope Bereavement Services Inc as at 30 June 2021 and the results of its operations for the year then ended in accordance with Australian Accounting Standards.

Signed at Geelong this 18th October 2021



TREASURER

Hope is committed to transparent Financial Governance. The Financia Report has been prepared and reviewed by the Board and presents this report to all Stakeholders.

Note: There is no ACNC requirement for a small charity to publish its finances in an Annual Report or have its financial report reviewed or audited.

THE NEXT STEPS

Hope Strategy: 2021-2024

Community leadership

Hope, together with our partners, will provide leadership to help communities support those bereaved and develop the skills of those who work with people who are bereaved.

Responsive and quality services

Hope will provide free responsive client centred support to people grieving in the community to ensure no-one is alone in grief.

A sustainable future

Hope will ensure we have a sustainable future through strong local and targeted partnerships and building consistent and sustainable sources of income.

Governance and operational excellence

Hope, governed by a skills-based board, will provide consistent and high-quality services delivered by a committed team of staff and partners, that meet the changing needs of our community.

ACTIONS

Community leadership

- Disseminate best practice bereavement advice through social media
- Present at local and regional forums
- Develop training and education resources for an external market
- Facilitate partnerships to enable a more cohesive service response

Responsive and quality services

- Investigate inclusion of Medicare funded private providers delivering services through colocation.
- Consolidate and expand current partnership arrangements and models of care.
- Develop and implement a Reconciliation Action Plan.
- Analyse service utilisation data to identify gaps in access

A sustainable future

- Recruit a part time volunteer coordinator.
- Build regular giving program.
- Enhance relationships with current funding partners.
- Seek additional funding partners.
- Seek recurrent government funding.
- Apply for philanthropic funding.
- Maintain existing fundraising events.
- Explore professional grant writing commission model.
- Document evidence base for grief and bereavement support.

Governance and operational excellence

- Document clinical governance framework.
- Finalise suite of documents articulating service model.
- Develop policies and procedures framework accessible to staff and board directors.

CONTACT US

Hope Bereavement Care

'...no-one should be alone in grief.'

call	03 4215 33 58
email	hope@bereavement.org.au
find out more	www.bereavement.org.au
follow us	www.facebook.com/hopebereavementcare
donate	www.givenow.com.au/bppb



Hope is a not-for-profit company limited by guarantee. We are proud to display the Registered Charity Tick to highlight our charitable status through The Australian Charities and Not-for-profits Commissions' Charity Register

ABN 76 451 676 675
Reg No A0027598B



Hope Bereavement Care acknowledges the traditional owners of country throughout Australia, and their continuing connections to land, sea and community. We pay our respects to them and their cultures, and to elders both past and present.

